



Law Firm Relocation

Case Study

A global law firm utilises PTS Consulting's multifunctional experience and local knowledge to fit out a new first class office space in Hong Kong.

The Client:

Founded in London in 1896, this international law firm represents a significant number of the wealthiest individuals in the United States, Europe and Asia. The firm generates global revenues of over \$US150 million and employs over 650 professionals worldwide.

The Challenge:

The Client secured a lease for a 4,000 square foot office space in the Hong Kong Landmark Building, with a view to be 'up and running' within two months. The Client required the interior fit-out and technical infrastructure build-out of the space with video conference room facilities. PTS Consulting was appointed to manage the IT infrastructure implementation and project management.



The Solution:

Design Consultancy

PTS Consulting was required to ensure that the design of the office space met the Client's corporate standards and that all employees had access to the same facilities, systems and users as any other of the organisation's global offices. PTS Consulting established a team of experienced IT and Mechanical and Electrical (M&E) consultants to understand current and future business needs and ensure the overall design was aligned to the organisation's objectives.

Project Management

Due to short timelines and specific IT requirements, PTS Consulting was able to undertake a 'light bid' process, quickly establishing quality vendor shortlists and proposal evaluations, while maintaining independence and securing competitive pricing and lead times. Despite the aggressive schedule, the PTS Consulting team proactively defined detailed IT requirements meeting global resiliency, redundancy and scalability standards.

PTS Consulting also worked closely with the appointed Construction, Architectural and Interior design teams to hasten procurement of physical infrastructure required for the Communications Room build out and ensured considerations for IT cabling and infrastructure were accounted for in the fit out process.



Post-Project Support

Upon completion of the new office fit out, the PTS Consulting Managed Service team provided on-site support ensuring that the IT environment was fully functional and successfully operational when the system went live. In addition, the team set up the Client's internal service desk system to provide monitoring and support from the Client's global team.

The Benefits:

PTS Consulting utilised its multidisciplinary team and local understanding to successfully design, manage and support the build out of a first class office space. The Client recognised the benefits of PTS Consulting's extensive global experience and technical expertise. The key benefits that the project delivered to the Client include:

- Premium business office space completed with a secure, compact and well-planned IT environment capable of future expansion.
- Design, procurement and project management assistance to ensure resiliency and consistency with global standards
- Liaison with members of the professional team on behalf of the client to ensure IT was fully aligned with overall build programme.
- A variety of servers, firewall and IT equipment configured and installed into a manageable and stable monitoring environment.
- Delivery of on-site technical support and set up of an internal service desk to manage on-going support.

About PTS Consulting

PTS Consulting Group PLC (PTS) is one of the world's leading IT consultancies with a reputation for innovation and thought leadership. PTS is also renowned for its project management expertise. As the global leader in IT relocation projects, working with some of the world's largest companies, PTS has earned a world-wide reputation for independence, professionalism and quality of service. Headquartered in the UK and founded in 1983, PTS has worked in more than 70 different countries and 250 cities and employs 330 staff in the Americas, EMEA and Asia-Pacific. www.ptsconsulting.com